

Our cancellation policy is in line with general market guidelines and is as follows:

1. In the event of premature departure, we charge for the full original booking.
2. Cancellation 0 - 30 days before date of arrival, or no-show – visitor forfeits 100% of full original booking.
3. Cancellation 30+ days before date of arrival – visitor forfeits 75% of payment made.

COVID related cancellations will not be refunded but the refundable portion will be kept for a credit that will be valid for 1 year.